

Important information for all Qantas Freight customers regarding Australian Government Security Compliance requirements

Recent assurance and compliance oversight activities by the Department of Home Affairs, Cyber and Infrastructure Security Centre (CISC) has identified issues associated with the 'cargo description' field required on the Cargo Security Declaration (CSD). The Department of Home Affairs has advised that current practice of generic or non-descriptive language is not in compliance with the Aviation Transport Security Regulations 2005 (ATSR).

The table below contains examples of inaccurate and accurate descriptions:

Inaccurate Description	Reason	Accurate Description
General shipment Miscellaneous Non-hazardous cargo	Does not describe the type and nature of the goods	A clear and concise description of the items, e.g. <i>'Women's cotton shirts'</i>
Parts		List what type of part e.g. <i>'Car part screws'</i>
Esky		List what is contained in the esky e.g. <i>'Esky containing water samples'</i>
Produce		List the type e.g. <i>'Fresh mangos'</i>
Urgent medical		List the contents e.g. <i>'Urgent medical Dialysis Machine'</i>
Mail / Express Post / Parcels / Freight bags / bag / Air Mail	Does not represent the shipment	List the contents, or for a consolidation, the term <i>'Consolidation'</i>
Company name e.g. <i>Australia Post</i>		
Abbreviations e.g. <i>LHO</i>	Full word description required to describe the goods	e.g. <i>'Live Human Organs'</i> or <i>'Blood'</i>

Every carrier that provides air freight must comply with these government regulations, and so we ask that your teams appropriately declare the contents of the shipment on each Airway-bill (AWB), or for a consolidation, the phrase *'Consolidation'*. The cargo description must be correct for both the AWB and the security declaration. If an accurate description is not declared, the shipment will be rejected at time of acceptance. Section 4.41D(1)(iv)(iva) of the ATSR, *Meaning of security declaration* ([click here for legislation](#)) provides further information on the requirements.



During 2025, there will be a greater focus by the Department of Home Affairs on ensuring CSDs are compliant, including an accurate description of the shipment's goods.

If you have any more queries, please do not hesitate to contact freightqualitycompliance@qantas.com.au



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