

Our global connections  
take you further





With a proud history spanning a century, Qantas Freight has been connecting businesses with local and global markets since our first flight in 1920. Since then, we've worked hard to cement our reputation as Australia's most trusted and reliable independent air freight service.

Every year, our commitment is to consistently provide operational excellence and to innovate for the future. That's how we keep creating value and opportunities for those who rely on us to manage their air freight shipments.

Above all, we value the role Qantas Freight plays in linking Australian businesses to the rest of the world, and bringing back the best the world has to offer.

So, whether you need to move your goods across Australia or your sights are set on global markets, we'll always be here to help support your business to grow.

**Catriona Larritt**  
Executive Manager, Qantas Freight

## Keeping you moving

We've been flying since 1920, making us the longest continuously operating airline in the world.

With longevity comes experience, and every day we take over 4,000 freight shipments to more than 500 local and international destinations. You can rely on us for a fast and secure air freight solution, delivered with the genuine service Qantas is known for around the world. Our unwavering commitment to safety, unrivalled network and frequency of service means that no matter what you're shipping, or to where, you're in the safest of hands.





## Our people and service

We're a global company, so whether you're making a big one-off shipment, or sending something smaller — like life-saving medical equipment — you can rely on us for fast, secure air freight solutions that will connect you to Australia and the world.

Our people are always ready and willing to share our experience, insights and technology in order to help your business thrive.

You'll find our offices all over the world. So no matter where you do business, help is never too far away.





## Our fleet

No matter what you're moving, we've got the capacity to get it there.

Our extensive fleet is comprised of Qantas, Jetstar, regional Australian airlines, our worldwide partners and 14 dedicated Qantas Freight aircraft operating across the Tasman, Asia and the USA.

We pride ourselves on keeping our fleet moving and have one of the most dependable networks in the world — shipping almost 600,000 tonnes annually.

## Fit out to freight out

It takes a lot of work to keep freight moving efficiently. Our cargo handling terminals are located around Australia and the world (in 50 locations) — each designed to store and move your goods safely, securely and promptly.

Our facilities also have cool rooms and freezers for perishables, quiet and warm rooms for pets and vulnerable animals, and strong rooms or safes for the most valuable items.





## All creatures, great and small

We've been transporting animals ever since our iconic Kangaroo first appeared on our aircraft.

Today, we move over 80,000 animals a year to destinations all over Australia and the world.

Our teams are specially trained in handling creatures of all shapes and sizes in order to transport them safely through our terminals and onto the flight.

From quiet rooms and secure areas to regular check ups, we've got your best friend's best interests at heart.

Want to travel on the same flight? Our accompanied pets service makes flying with your best friend easy. And while you fly in comfort up top, your pet will experience the same temperature and comfort in the cargo hold (but without the inflight Wi-Fi).

## Our technology

As well as express check iPad kiosks, we use an intuitive online booking and tracking service so you (or your staff) can find, book and manage all your freight, all in one place, easily.

Whether you're moving pets or produce, our technology doesn't just keep you updated with real time journey reports, so you can see exactly where your goods are, 24 hours a day — it works continuously to gain valuable customer insights and improve your experience.





## Importing and exporting

With belly space on both passenger and freight networks, we're doing everything we can to open up a world of opportunity for businesses all over the world. Last year we moved almost 600,000 tonnes of freight around the globe — from medicine and animals to machinery and perishables.

We take great pride in our network of freight aircraft, facilities and people. Every day, they work tirelessly to help connect and develop businesses all around the world.

## Qantas Business Rewards

The Qantas Business Rewards program is designed to go even further for you and your business.

From credit card spending to car hire, finance, fuel and almost everything in between, our global partnerships give you the chance to earn Qantas Points on everyday purchases.

You can then transfer those points to any Qantas Frequent Flyer account you like, so you can reward yourself or your staff with flights, upgrades, hotels and almost anything from the Qantas Store.

Ready to get rewarded? Visit [qantasbusinessrewards.com](https://qantasbusinessrewards.com)





## Priority delivery

Need something in the air as soon as possible? No matter what you need to send, our priority service allows you to move freight urgently, with guaranteed space on the Qantas flight of your choice.

## Cost-effective and fast

Even our most economic air freight moves fast. No matter what you're sending, our reliable, cost-effective freight options let you use our vast network for a speedy delivery — without time constraints.





## Custom and special movements

All shipments are special, but some require a little more care, attention and monitoring.

It could be priceless art, prizewinning animals, stage equipment or lifesaving pharmaceuticals. No matter the size, shape or species, we can tailor a service to suit your needs.

Our specialist handlers care about your precious cargo just as much as you do. So no matter what you're transporting, when you leave it in our capable hands, you can depend on us to deliver.

## Perishable produce

Australian produce is known around the world for its quality and we're proud to take the best of Australia to the world. But it doesn't end there, we also bring the best of the world to Australia and beyond because connecting customers globally is what we do.

Our specialist handlers use cool rooms, freezers, warm rooms, dry and wet icing facilities and dedicated containers in several of our terminals.

By combining technology, dedication and experience we're able to ensure Australia's fresh meat, seafood, flowers and plants always get where they need to go, in the best possible condition.





## A look inside Qantas Freight

Want to get an inside look at our freight operations? Join us in Sydney for an in-depth guided tour of Australia's largest freight terminal. You'll be able to watch us load and unload a shipment, get up close and personal with our B767 freighter, and talk to the people responsible for planning, scheduling and moving over 4000 shipments a day.

If you're outside of Sydney, please contact your sales representative or account manager to find out how you can get a first-hand experience of our operations.

## Our footprint

We're dedicated to ensuring our footprint is as light as possible, by limiting our environmental impact and nourishing the communities we service.

Since 2007, our Qantas Future Planet project has used a combination of policy, partnerships and fuel optimisation initiatives to offset over 2.5 million tonnes of carbon emissions — making us the largest off-setter of any airline.





## Let's get started

Talk to your local freight rep or forwarder today  
or email [freightsalesupport@qantas.com.au](mailto:freightsalesupport@qantas.com.au)

Visit [qantasfreight.com](http://qantasfreight.com) for all other information.

