

International Terminal Service Fees

Effective 20 October 2024

Export

Qantas Freight reserves the right to recharge all or part of these fees if the shipment is rejected and requires resubmission.

Export document fees

GST N/A

Air waybill (AWB)

Fees for processing and electronic reporting pre-acceptance at Customs:

With FWB data	\$72 per AWB
Without FWB data	\$105 per AWB
Without FHL data	\$67 per AWB plus \$37 per HAWB

Electronic air waybill (eAWB)

An IATA multilateral agreement with relevant airline is required for eAWB rates to apply. Fees for processing and reporting without any travel documentation:

No amendment required	\$52 per eAWB
Amendment required	\$71 per eAWB
FHL data required	\$89 per eAWB plus \$36 per HAWB

Manual air waybill creation

For non-account customers only	\$44 per AWB
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Fee is in addition to applicable processing and electronic reporting charges.

Update missing OCI or HS charge	\$31 per AWB
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Terminal handling fees

Loose freight	\$0.22 per kg min. \$22 per AWB
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NEW

Unit Load Devices (ULDs)	\$0.08 per kg min. \$22 per AWB
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Export handling fees

Valuable handling

Security room storage, security locker on aircraft delivered either on aircraft or at Qantas Freight terminal	\$151 per AWB
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Temperature Sensitive Handling

Temperature sensitive shipments that require special handling, loaded in Envirotainer, E1, C Safe etc.	\$116 per ULD
Loose temperature sensitive and pharmaceutical	\$90 per AWB

Export storage fees (more than 24 hours before departure)

Lodgement times are in line with the published hours on qantasfreight.com.

Fees are applied in addition to any other charges. Storage fees do not apply to bookings on freighter aircraft or freight lodged less than 24 hours before departure - subject to space availability.

Qantas Freight will not be held liable for spoilage of product left in its care.

Loose freight	\$0.55 per kg min. \$82 per AWB
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NEW

Unit Load Devices (ULDs)	\$0.55 per kg min. \$82 per AWB
Unit Load Devices (ULDs) - Specialised	\$0.59 per kg min. \$82 per AWB
Loose freight - Specialised	\$0.59 per kg min. \$82 per AWB

Dangerous Goods handling fees

GST N/A

Fees for shipments of dangerous goods on freighter and passenger aircraft:

Up to three pieces classified as dangerous goods	\$79
Any additional pieces	\$10
Rejected or cancelled consignments	\$34
Non-DG consignments that require additional checklist (e.g. dry ice, motor vehicle, pharmaceuticals)	\$36 per MAWB

Any rejected or cancelled Dangerous Goods shipments will incur an additional acceptance fee once resubmitted.

Enhanced air cargo examination fee

Piece level screening fee	\$0.25 per kg
Secondary piece level screening	\$25 per piece

Livestock / AVI acceptance fees

Processing and completion of IATA livestock check sheet	\$52 per AWB
Livestock handling fee	\$29 per pen/stall/ULD

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Import

Import document fees

Processing and electronic reporting to Australian Customs	\$72 per AWB
Update missing OCI or HS charge	\$31 per AWB

International terminal fees

Qantas Freight will release or break down ULDs at their discretion.

If a ULD has multiple master AWBs, loose freight rates apply.

For shipments arriving as 'shipper loaded' on the air waybill and delivered intact (ULDs rated or number of pieces refers to the number of ULDs).

For shipments arriving as multi-pieces loaded at origin as ULDs by shipper or their agent, manifested as one line only and delivered intact.

Loose freight	\$0.72 per kg min. \$72 per AWB
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NEW

Unit Load Devices (ULDs)	\$0.24 per kg
Unit Load Devices (ULDs) - Perishable	\$0.14 per kg

Import handling fees

HAWB breakdown (where applicable)	\$47 per HAWB
Express handling (formal request from the consignee)	\$91 per AWB
Border Force/DAFF disposal	min. fee of \$33

Valuable handling

Physical guarding services are available at additional costs	\$151 per AWB
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Temperature Sensitive Handling

Temperature sensitive shipments that require special handling, loaded in Envirotainer, E1, C Safe etc.	\$116 per ULD
Loose temperature sensitive and pharmaceutical	\$90 per AWB

Import storage fees

Unaccompanied baggage charged air freight rates will be stored free for five days from day of check-in.

Storage fees do not apply to freight collected before 23:59 on day after check-in.

Fees are applicable per 24 hours or part thereof.

Fees are applied in addition to any other charges.

General cargo (Fees applicable from 23:59 on day after check-in)

Loose freight	\$0.55 per kg min. \$82 per AWB
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Specialised and perishable cargo (Fees applicable from 11:59 on day after check-in)

Loose freight	\$0.59 per kg min. \$82 per AWB
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NEW

Unit Load Devices (ULDs)	\$0.55 per kg
Unit Load Devices (ULDs) - Specialised	\$0.59 per kg

Storage fees are imposed in all instances after conclusion of the complimentary storage period specified. This includes shipments awaiting clearance by regulatory authorities.