

# Domestic Kiosk guide



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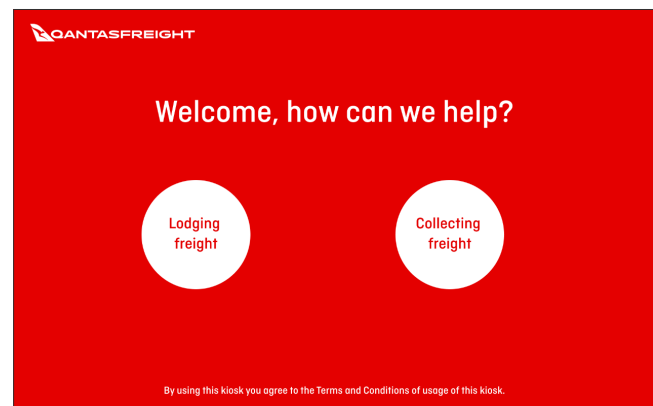
## Steps covered in this guide

1. Lodging your freight
2. Collecting your freight

## Lodging your freight

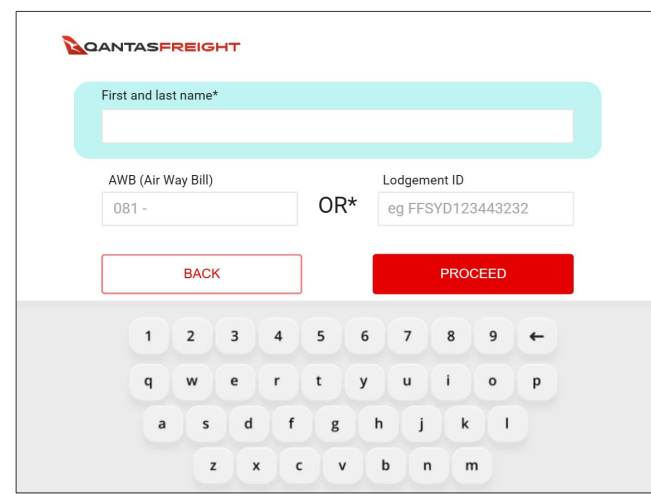
1. To begin, select either 'Lodging freight' or 'Collecting freight'.

Customers will be greeted with a welcome home screen.



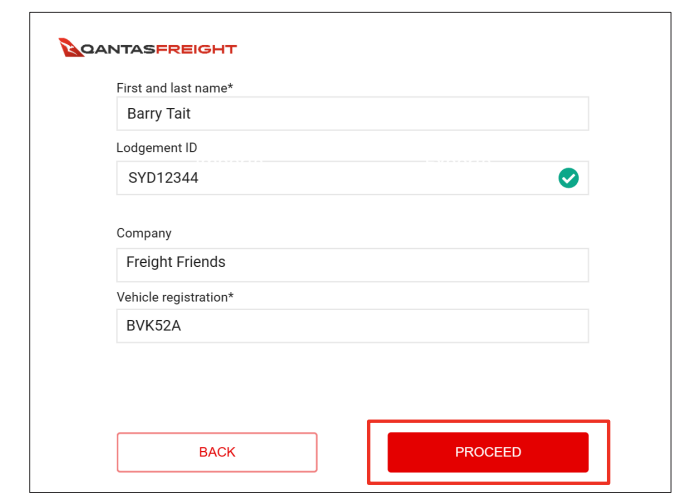
2. If lodging freight, enter your first and last name, and either the AWB or Lodgement ID.

If you enter a valid AWB, proceed to the counter.



3. If you enter a Lodgement ID, you'll be asked to input your Company and Vehicle registration.

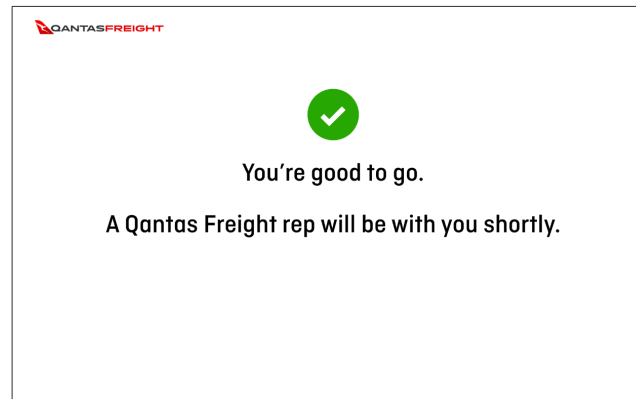
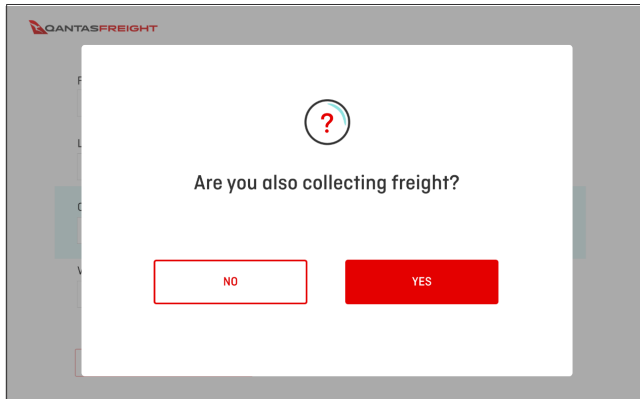
Once all details are in, click 'Proceed'.



## Lodging your freight

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4. Advise whether you'll also be collecting freight.
5. Once you receive the confirmation screen, proceed to the counter.



## Collecting your freight

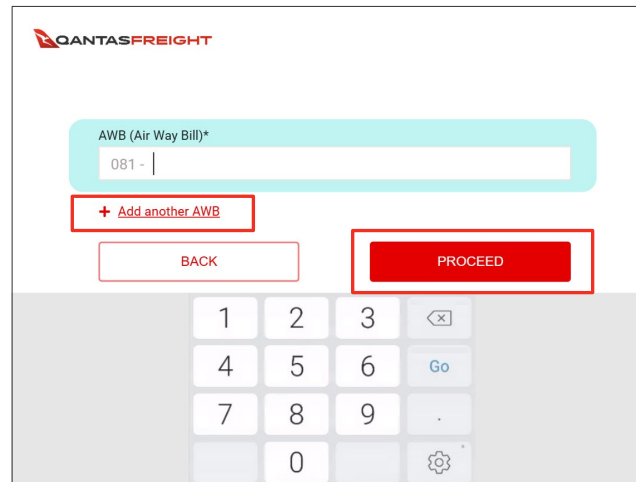
1. Select 'Collecting freight' on the home screen, then let us know if you have an AWB.



The screenshot shows a red background with the Qantas Freight logo at the top left. The main text asks "Do you have an Air Way Bill (AWB)?". Below the text are two white circular buttons labeled "Yes" and "No". A "Back" button is visible in the bottom left corner.

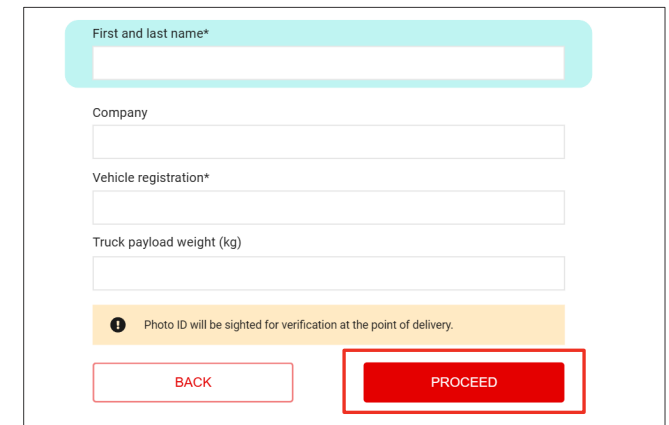
2. If you select 'Yes', enter it in the field provided then click 'Proceed'.

If you have multiple AWBs, click "Add another AWB".



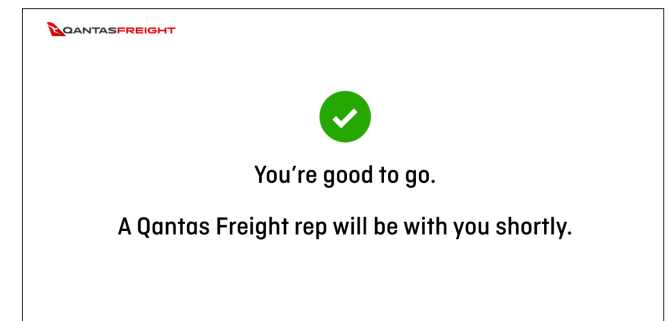
The screenshot shows the Qantas Freight app interface for entering an AWB. It features a text input field labeled "AWB (Air Way Bill)\*" containing "081 -". Below the field is a red button labeled "+ Add another AWB". At the bottom, there are two buttons: "BACK" and "PROCEED". A numeric keypad is visible at the bottom of the screen.

3. If you select 'No', enter the required details then click 'Proceed'.



The screenshot shows the Qantas Freight app interface for the 'No' path. It features several input fields: "First and last name\*", "Company", "Vehicle registration\*", and "Truck payload weight (kg)". Below the fields is a yellow information bar that reads "Photo ID will be sighted for verification at the point of delivery." At the bottom, there are two buttons: "BACK" and "PROCEED".

Once you receive the confirmation screen, proceed to the counter.



The screenshot shows the Qantas Freight app confirmation screen. It features a green checkmark icon at the top, followed by the text "You're good to go." and "A Qantas Freight rep will be with you shortly."