Manage international shipments guide

Adding functionality to create a better online experience.
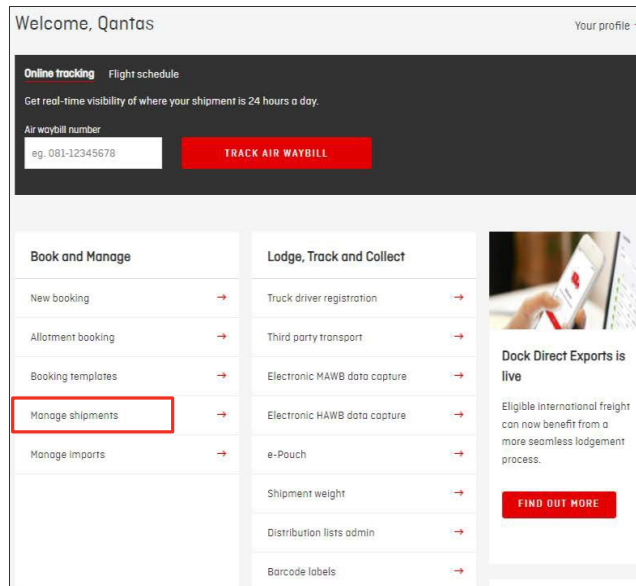
QANTASFREIGHT

View shipments

**1.** Log into your account on qantasfreight.com.
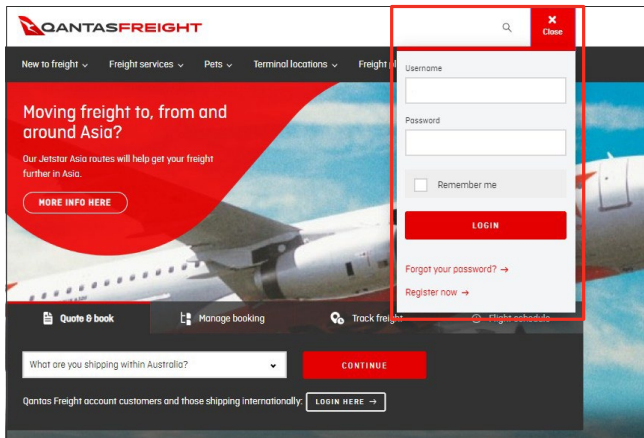
To make an international booking, you must have login privileges. Request access by contacting shrfreightcst@qantas.com.au.

2. In 'My Freight', select 'Manage shipments'.

3. A list of shipments will be displayed in date order. To find a specific shipment you can search by AWB, origin or destination, and filter by flight date, booking type, or booking/shipment status.
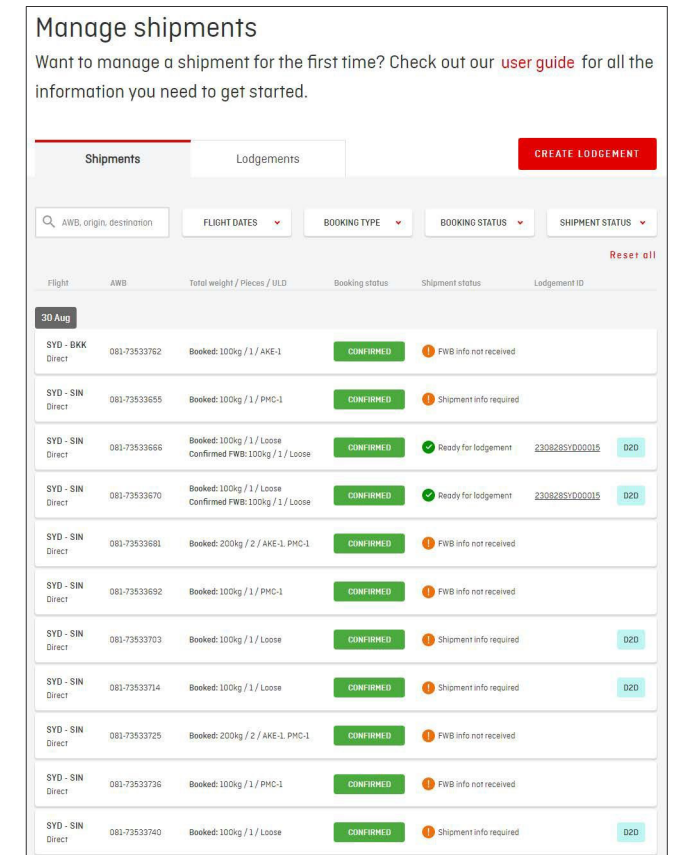
Manage shipments

1. View booking details

Click on AWB to expand the view. In the booking details tab, you will see information including from/to, flight number, weight and booking status.

2. AWB status check

If the FWB has not been submitted for this shipment, you will see a warning message.

Once the FWB is submitted for a shipment, the status check will be confirmed.

3. CSD details

CSD details can only be submitted once FWB data has been submitted and AWB status check is complete. Then, click 'Save'.

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4. Shipment characteristics
Add or edit shipment characteristics, then click 'Save'.

Once submitted, the shipment characteristics will be confirmed.

5. Edit or cancel your shipment
From the 'Booking details' tab, select 'Edit/cancel booking', then click 'Cancel' or Edit', and proceed to make changes.

6. Notifications
Update the notifications for an AWB. Toggle on/off existing notification options. Update who will receive notifications for this booking. This is in addition to Sender/Receiver. Then, select 'Save'.